Joint report of the Chief Executive and the Deputy Chief Executive

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PERFORMANCE MANAGEMENT – REVIEW OF BUSINESS PLAN PROGRESS – BUSINESS GROWTH
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1. Purpose of Report

    To report progress against outcome targets identified in the Business Growth Business Plan, linked to Corporate Plan priorities and objectives, and to provide an update as to the latest key performance indicators therein.

2. Background

    The Corporate Plan 2016-2020 was approved by Cabinet on 9 February 2016. Business Plans linked to the five corporate priority areas of Housing, Business Growth, Environment, Health and Community Safety are subsequently approved by the respective Committees each year.

    This Committee recommended the latest Business Growth Business Plan on 16 January 2018 to Finance and Resources Committee before final approval at Full Council on 7 March 2018.

3. Performance Management

    As part of the Council's performance management framework, each Committee receives regular reports during the year which review progress against their respective Business Plans. This will include a detailed annual report where performance management and financial outturns are considered together following the year-end.

    This report is intended to provide this Committee with an overview of progress towards Corporate Plan priorities from the perspective of the Business Growth Business Plan. It provides a summary of the progress made to date on key tasks and priorities for improvement in 2018/19 and the latest data relating to Key Performance Indicators (KPI). This summary is detailed in the appendix.

Recommendation

The Committee is asked to NOTE the progress made in achieving the Business Plan for Business Growth and the current Key Performance Indicators for 2018/19.

Background papers
Nil

PERFORMANCE MANAGEMENT

1.   Background - Corporate Plan

     A new Corporate Plan for 2016-2020 was approved by Cabinet on 9 February 2016. It has been developed setting out the Council's priorities to achieve its vision to make "Broxtowe a great place where people enjoy living, working and spending leisure time." Over the next few years, the Council will focus on the priorities of Housing, Business Growth, Community Safety, Health and Environment.

     The Corporate Plan prioritises local community needs and resources are directed toward the things they think are most important. These needs are aligned with other local, regional and national plans to ensure the ambitions set out in our Corporate Plan are realistic and achievable.

2.   Business Plans

     Business Plans linked to the five corporate priority areas, including Business Growth, were approved by the Full Council on 7 March 2018, following recommendations from the respective Committees in January/February 2018.

     The Council's priority for Business Growth is 'New and growing businesses providing more jobs for people in Broxtowe and improved town centres'. Its objectives are to:

   •   Increase the number of new business starting in Broxtowe (BG1)

   •   Help our town centres to compete and attract more visitors (BG2)

   •   Complete the regeneration of Beeston town centre (BG3)

     The Business Plans detail the projects and activities undertaken in support of the Corporate Plan for each priority area. These cover a three-year period and are revised and updated annually. Detailed monitoring of progress against key tasks and outcome measures in the Business Plans is undertaken regularly by the relevant Committee. This will include a detailed annual report where performance management and financial outturns are considered together following the year-end as part of the Council's commitment to closely align financial and performance management.

3.   Performance Management

     As part of the Council's performance management framework, this Committee receives regular reports of progress against the Business Growth Business Plan. This report provides a summary of the progress made to date on key tasks and priorities for improvement in 2018/19 (as extracted from the Pentana Performance management system). It also provides the latest data relating to Key Performance Indicators (KPI).

The Council monitors its performance using the Pentana Performance management system. Members have been provided with access to the system via a generic user name and password, enabling them to interrogate the system on a 'view only' basis. Members will be aware of the red, amber and green traffic light symbols that are utilised to provide an indication of performance at a particular point in time.

The key to the symbols used in the Pentana Performance reports is as follows:

Action Status Key		
✓	Completed	The action/task has been completed
▶	In Progress	The action/task is in progress and is currently expected to meet the due date
⚠	Warning	The action/task is approaching its due date (and/or one or more milestones is approaching or has passed its due date)
⬤	Overdue	The action/task has passed its due date
✖	Cancelled	This action/task has been cancelled or postponed

Key Performance Indicator and Trends Key				
⬤	Alert		⬆	Improving
⚠	Warning		▬	No Change
✓	Satisfactory		⬇	Getting Worse
?	Unknown		📈	Data Only

Business Growth Key Tasks and Priorities for Improvement 2018/19

Status	Code	Action Title	Action Description	Progress Bar	Due Date	Comments
🔴	PLACE 1215_05	Secure best outcomes for the borough from tram works	Work with parties involved with NET Phase2 in relation to compensation payments for land loss, land hand back, snagging. Secure best possible outcomes for the borough from construction and operation of the tram.	92%	31-Dec-2018	Landscaping works completed and most land handed back. Compensation still to be agreed but recent significant progress has been made.
🔺	CP1417_02	Stapleford Gateway site	Redevelopment of the Stapleford Gateway site	33%	31-Dec-2020	Members of the Stapleford Wards will be consulted on the future of community facilities and account will need to be taken of the emerging housing needs study for the Borough. Due date revised from March 2020.
▶	BG1620_05	Support tram extension to the HS2 station and transport infrastructure work in the wider region.	Support tram extension to the HS2 station and transport infrastructure work in the wider region.	40%	30-Mar-2020	The Council contributed to the HS2 Growth Strategy published in October 2017. This included details of the tram extension to the station.
🔺	BG1620_08	Report to Committee to enable consideration of undertaking a CIL charging Schedule	Report to Committee to enable consideration of undertaking a CIL charging Schedule	0%	31-May-2019	Viability evidence is to be considered as part of Part 2 Local Plan examination. Following this a report will be brought to committee to consider the merits of a CIL with the up to date viability evidence following consideration by the Local Planning Inspector.
▶	BG1620_09	Redevelopment of Beeston Square - Phase 2	Redevelopment of Beeston Square - Phase 2	61%	31-Dec-2020	Planning application granted for the redevelopment scheme.
🔺	BG1821_01	Hold a Developer Forum to unblock obstacles to development	Forums to unblock obstacles to development to secure a 10% year-on-year upturn in housing	50%	31-Mar-2020	First Forum held in October 2017. Schedule of forum has been agreed. Preparation for a Forum in February 2019 is underway.

Status	Code	Action Title	Action Description	Progress Bar	Due Date	Comments
			completions.			
⚠	JBG1417_04	Promote benefits of Apprenticeships	Hold at least two events each with employers promoting the benefits of apprenticeships.	50%	31-Mar-2019	Two events are held each year. A robust Apprenticeship Strategy is being developed. It is intended to hold a further event before 31 March 2019.
⚠	JBG1417_05	Develop a Borough wide incentive scheme for employers	Work with partners to leverage investment and develop a borough-wide incentive scheme for employees	75%	31-Mar-2019	Two events are held each year. A robust Apprenticeship Strategy is being developed.
▶	BG P2LP	Part 2 Local Plan	Prepare, Publish, Consult, Submit and Adopt Part 2 of the Local Plan	57%	31-May-2019	Plan submitted in August 2018. The next stage will be Public Hearings to be held in December 2018.
▶	JBG1518_06	Neighbourhood Plans	Assist in the preparation of Neighbourhood Plans	29%	31-May-2019	10 Neighbourhood Plans in preparation. Nuthall, Neighbourhood Plan is due to be at Referendum on 13 December 2018.

Business Growth Key Performance Indicators 2018/19

PI Status	PI Code & Short Name	Data Collected	2016/17	2017/18	Q1 Value	Q2 Value	2018/19 Target	Trend	Notes
✅	BV204 Appeals allowed against authority decision to refuse planning permission	Annually	26.7%	33.3%	33.3%	30%	30%	Positive	
📈	DSData_18 Appeals allowed against refusals (Committee Overturns)	Annually	-	-	-	-	-	-	New indicator introduced in 2018/19. Baseline data being collected.
✅	NI 157a Processing of planning applications: Major applications determined within 13 weeks	Annually	84.2%	88.2%	100%	84.6%	60%	Positive	Applications consistently determined to exceed statutory timetables.

PI Status	PI Code & Short Name	Data Collected	2016/17	2017/18	Q1 Value	Q2 Value	2018/19 Target	Trend	Notes
✅	NI 157b Processing of planning applications: Minor applications determined within 8 weeks	Annually	88.4%	92.8%	94.1%	92.6%	90%	Stable	
✅	NI 157c Processing of planning applications: Other applications determined within 8 weeks.	Annually	93.2%	96.6%	95.7%	97.3%	95%	Postiive	
✅	TCLocal_01a Town centre units occupied: Beeston	Monthly	94%	94%	95%	94%	93%	Stable	October 2018 = 94%
✅	TCLocal_01b Town centre units occupied: Kimberley	Monthly	89%	95%	94%	91%	93%	Positive	October 2018 = 92%
✅	TCLocal_01c Town centre units occupied: Eastwood	Monthly	90%	91%	92%	92%	93%	Positive	October 2018 = 90%
🔴	TCLocal_01d Town centre units occupied: Stapleford	Monthly	87%	83%	84%	85%	93%	Negative	October 2018 = 86%